

Seasonal Warden Couple / Pair of Friends wanted for 2019

We are looking for an active and enthusiastic couple or pair of friends, with a can-do attitude and great customer service to join our team for the 2019 season to assist with the operation of our site. Applicants should work well under pressure and as part of a team, be able to work under their own initiative and prepared to work varied hours. Previous experience in a similar role is preferred but not essential if you have a willingness to learn, enthusiasm, flexibility, a sense of humour and an ability to tactfully deal with problems.

Greenhillock Glamping is a boutique eco camping and glamping site set in five acres of wildflower meadow in Angus. We are a small family run site with 25 camping pitches and three bell tent glamping pods. We strive to balance the simplicity of camping in unspoilt countryside with just the right facilities close at hand. Our facilities include five composting loos, three solar powered showers, a communal field kitchen, BBQ area and Art Shack. We have a strong environmental ethos which has seen us grow a loyal eco- friendly following since we began trading in 2016. We pride ourselves on our attention to detail, customer service and eco credentials, we offer guests a personalised service, which is commented on in our overwhelmingly positive guest feedback.

Length of contract: Mid-April to Early-October 2019 (24 weeks). You will be required to manage your working week. This will require you to work more (7 days split shifts) in the busy parts of the season and less during the quieter times bearing in mind that you will be required to work most weekends and Bank Holidays. We require a commitment to stay for the whole season.

We will consider single applicants who are able to fulfil the duties of the role which would involve seven day working.

Due to our location at least one applicant will need to have a driving licence and access to a vehicle. Public transport links are poor and mobile phone reception is limited.

Remuneration

A weekly fee of E385 is payable to the couple / pair, in arrears in four-week blocks. This is based on an estimated working week of around 48 hours (split between you) on a split shift basis. You are responsible for organising your workload so that the duties of the role are met. In addition, accommodation will be provided free of charge. This will be in a custom built one bedroom chalet with basic cooking and washing facilities.

Duties will include:

Front of House

- Manage online bookings using existing system and email / phone enquiries
- Meet and greet guests, plan & oversee pitch allocation and conduct familiarisation site tours
- Help guests to pitch tents in bad weather
- Ensure guest needs are met give assistance to ensure an enjoyable stay
- Troubleshooting - deal with unexpected events and emergencies in consultation with owners.
- Sell fire wood daily

Cleaning

- Clean the loos and showers to maintain our high cleanliness standards, minimum twice daily
- Empty loos according to need (on average once daily) — PPE and training provided
- Clean washing up areas, ensure refuse collection and disposal runs smoothly and litter pick where necessary
- Changeover of glamping tents, laundry, washing up, Hoover and restock and report any issues

Maintenance

- Grass cutting using ride on mower and strimmer — PPE and training provided
- General maintenance, repairs and painting. Basic plumbing/joinery skills would be an advantage but not essential

Administration

- Answer telephone and oversee routine admin of feedback forms
- Support events and activities as agreed with owners
- Keep owners regularly informed of any issues affecting campsite operations

Optional

- Supported by directors, play a part in delivering various additional revenue generating activities and events including environmental and art activities

Please apply sending CVs of all applicants and a covering letter, no more than three sides of A4, stating why you would like and be suitable for the role to kate@greenglamping.co.uk. The closing date for applications is 5pm Monday 18th Feb.